

Quick reference for passenger queries. In case of additional queries, redirect the passengers to the ground teams who will be able to answer more queries

Region	State	Station Code	Quarantine Process	
North	Delhi	DEL	Institutional Quarantine	N/A
			Home Quarantine	N/A
			Pax Obligation	N/A
			Airlines Obligation	N/A
			Airport/State obligation	N/A
	Jammu & Kashmir	IXJ SXR	Institutional Quarantine	<ul style="list-style-type: none"> 14 days quarantine if found positive
			Home Quarantine	<ul style="list-style-type: none"> Defense personnel – No quarantine State domicile – Swab test & home quarantine if results negative
			Pax Obligation	<ul style="list-style-type: none"> To fill up ICMR form on arrival.
			Airline Obligation	<ul style="list-style-type: none"> Inform pax that they will be mandatory tested on arrival and institutional quarantine if found negative. Deplane pax from rear of aircraft.
			Airport/State Obligation	<ul style="list-style-type: none"> Pax will be tested at Airport, post that they will be kept in Institutional quarantine until resulted negative for Test (4 days for test results). Post negative result passengers will be kept in home quarantine.
	Madhya Pradesh	BHP IDR	Institutional Quarantine	No Quarantine
			Home Quarantine	No Quarantine
			Pax Obligation	
			Airlines Obligation	
			Airport/State obligation	
North	Punjab	ATQ	Institutional Quarantine	N/A
			Home Quarantine	14 days quarantine
			Pax Obligation	Before boarding, pax to register on COVA Punjab app
			Airlines Obligation	N/A
			Airport/State obligation	Registration to be checked for each pax.
	Union Territory	IXC	Institutional Quarantine	No Quarantine

			Home Quarantine	No Quarantine
			Pax Obligation	
			Airlines Obligation	
			Airport/State obligation	
North	Uttar Pradesh	IXD LKO VNS	Institutional Quarantine	No quarantine
			Home Quarantine	No quarantine
			Pax Obligation	Passenger will need to register state website before they exit the arrival hall.
			Airlines Obligation	N/A
			Airport/State obligation	N/A
		GOP	Institutional Quarantine	N/A
			Home Quarantine	14 days quarantine
			Pax Obligation	Passenger will need to register state website before they exit the arrival hall.
			Airlines Obligation	N/A
			Airport/State obligation	N/A
NORTH	UTTARAKHAND	DED	Institutional Quarantine	14 days
			Home Quarantine	N/A
			Pax Obligation	All pax travelling to Uttarakhand need to register on state website. Website link : https://dsclservices.in/uttarakhand-migrant-registration.php
			Airlines Obligation	N/A
			Airport/State obligation	N/A
EAST	Andaman & Nicobar Island	IXZ	Institutional Quarantine	N/A
			Home Quarantine	14 DAYS
			Pax Obligation	N/A
			Airlines Obligation	N/A
			Airport/State obligation	N/A
	ASSAM	DIB	Institutional Quarantine	7 days
			Home Quarantine	7 days
			Pax Obligation	<ul style="list-style-type: none"> • Declaration form prescribed by state to be filled by pax at arrival. • If made available can be provided at Boarding gate on departure.
			Airlines Obligation	<ul style="list-style-type: none"> • Distribute declaration form to pax at arrival. • Form to be distributed at boarding

			gate if made available by the state govt.
		Airport/State obligation	N/A
	GAU	Institutional Quarantine	7 days
		Home Quarantine	7 days
		Pax Obligation	<ul style="list-style-type: none"> • Declaration form prescribed by state to be filled by pax at arrival. • If made available can be provided at Boarding gate on departure.
		Airlines Obligation	<ul style="list-style-type: none"> • Distribute declaration form to pax at arrival. • Form to be distributed at boarding gate if made available by the state govt.
		Airport/State obligation	N/A
	IXS	Institutional Quarantine	7 days
		Home Quarantine	7 days
		Pax Obligation	<ul style="list-style-type: none"> • Declaration form prescribed by state to be filled by pax at arrival. • If made available can be provided at Boarding gate on departure.
		Airlines Obligation	<ul style="list-style-type: none"> • Distribute declaration form to pax at arrival. • Form to be distributed at boarding gate if made available by the state govt.
		Airport/State obligation	N/A
	JRH	Institutional Quarantine	7 days
		Home Quarantine	7 days
		Pax Obligation	<ul style="list-style-type: none"> • Declaration form prescribed by state to be filled by pax at arrival. • If made available can be provided at Boarding gate on departure.
		Airlines Obligation	<ul style="list-style-type: none"> • Distribute declaration form to pax at arrival. • Form to be distributed at boarding gate if made available by the state govt.
		Airport/State obligation	N/A
BIHAR	GAY	Institutional Quarantine	NO QUARANTINE
		Home Quarantine	NO QUARANTINE
		Pax Obligation	N/A
		Airlines Obligation	N/A

		PAT	Airport/State obligation	N/A
			Institutional Quarantine	NO QUARANTINE
			Home Quarantine	NO QUARANTINE
			Pax Obligation	N/A
			Airlines Obligation	N/A
	CHATTISGARH	RPR	Airport/State obligation	N/A
			Institutional Quarantine	N/A
			Home Quarantine	14 days
			Pax Obligation	Pax to do registration on arrival.
			Airlines Obligation	Health form to be given to pax at boarding gate of departure station.
	JHARKHAND	IXR	Airport/State obligation	Register arriving pax.
			Institutional Quarantine	N/A
			Home Quarantine	14 days
			Pax Obligation	N/A
			Airlines Obligation	N/A
	MANIPUR	IMF	Airport/State obligation	N/A
			Institutional Quarantine	N/A
			Home Quarantine	14 days
			Pax Obligation	N/A
			Airlines Obligation	N/A
NAGALAND	DMU	Airport/State obligation	N/A	
		Institutional Quarantine	Arriving pax from : <ul style="list-style-type: none"> • Green & orange zone : 3 days • Red zones : 14 days 	
		Home Quarantine	Arriving pax from : <ul style="list-style-type: none"> • Green & orange zone : 14 days Red zones : 14 days 	
		Pax Obligation	N/A	
		Airlines Obligation	N/A	
ODISHA	BBI	Airport/State obligation	N/A	
		Institutional Quarantine	No quarantine	
		Home Quarantine	No quarantine	
		Pax Obligation	N/A	
		Airlines Obligation	N/A	
TRIPURA	IXA	Airport/State obligation	N/A	
		Institutional Quarantine	N/A	
		Home Quarantine	14 days	
			Pax Obligation	N/A

	WEST BENGAL	CCU	Airlines Obligation	N/A
			Airport/State obligation	N/A
			Institutional Quarantine	N/A
			Home Quarantine	N/A
			Pax Obligation	N/A
			Airlines Obligation	N/A
	NORTH BENGAL	IXB	Airport/State obligation	N/A
			Institutional Quarantine	N/A
			Home Quarantine	14 days
			Pax Obligation	N/A
WEST	GOA	GOI	Airlines Obligation	N/A
			Airport/State obligation	N/A
			Institutional Quarantine	N/A
			Home Quarantine	14 days
			Pax Obligation	Declaration form to be filed before or on arrival into Goa
			Airlines Obligation	If the form is made available the same can be handed on dep to save time on arrival .
			Airport/State obligation	Temp check on arrival by state.
				Self-declaration form to be filled and submitted at the entry point & to give consent for
West	Maharashtra	BOM	Institutional Quarantine	7 Days if any symptoms found such as fever, cough, improper respiration
			Home Quarantine	14 days if found negative on Arrival
			Pax Obligation	Submission of declaration form on arrival
			Airlines Obligation	Keep a check on any symptoms such as cough, fever, breathing problem. Need to make sure all passengers have masks. Any passenger with symptoms or refusing to wear mask shall not be accepted. Staff need to check latest status of passenger on Aarogya Setu App. Any passenger not complying or co-operating shall not be allowed to travel.
			Airport/State obligation	Thermal scanning on arrival along with compulsory COVID 19 test chargeable at Rs.2000/-

West	Gujarat	AMD, BDQ, STV	Institutional Quarantine	7 Days on Arrival
			Home Quarantine	7 Days post Institutional Quarantine
			Pax Obligation	Thermal scanning before departure and post arrival
			Airlines Obligation	Keep a check on any symptoms such as cough, fever, breathing problem. Need to make sure all passengers have masks. Any passenger with symptoms or refusing to wear mask shall not be accepted. Staff need to check latest status of passenger on Aarogya Setu App. Any passenger not complying or co-operating shall not be allowed to travel.
			Airport/State obligation	Thermal check on arrival by state administration
West	Madhya Pradesh	IDR	Institutional Quarantine	7 Days on Arrival
			Home Quarantine	7 Days post Institutional Quarantine
			Pax Obligation	Thermal scanning before departure and post arrival
			Airlines Obligation	Keep a check on any symptoms such as cough, fever, breathing problem. Need to make sure all passengers have masks. Any passenger with symptoms or refusing to wear mask shall not be accepted. Staff need to check latest status of passenger on Aarogya Setu App. Any passenger not complying or co-operating shall not be allowed to travel.
			Airport/State obligation	Thermal check on arrival by state administration and escort to quarantine center
West	Maharashtra	IXU, PNQ, SAG, NAG, BOM, KLH	Institutional Quarantine	7 Days on Arrival
			Home Quarantine	7 Days post Institutional Quarantine

			Pax Obligation	Thermal scanning before departure and post arrival. On sight of any symptoms, need to take COVID19 test and to be sent to institutional quarantine till the test results are received. If found negative, 7 days of home quarantine
			Airlines Obligation	Keep a check on any symptoms such as cough, fever, breathing problem. Need to make sure all passengers have masks. Any passenger with symptoms or refusing to wear mask shall not be accepted. Staff need to check latest status of passenger on Aarogya Setu App. Any passenger not complying or co-operating shall not be allowed to travel.
			Airport/State obligation	Pax will be taken to a CPR facility for testing and then home / Institutional quarantine will be recommended
West	Maharashtra	JAI, JDH, UDR	Institutional Quarantine	7 Days on Arrival
			Home Quarantine	7 Days post Institutional Quarantine
			Pax Obligation	Thermal scanning before departure and post arrival
			Airlines Obligation	Keep a check on any symptoms such as cough, fever, breathing problem. Need to make sure all passengers have masks. Any passenger with symptoms or refusing to wear mask shall not be accepted. Staff need to check latest status of passenger on Aarogya Setu App. Any passenger not complying or co-operating shall not be allowed to travel.
			Airport/State obligation	Thermal scanning before departure and post arrival. If symptoms found on arrival, passenger will be escorted to institutional quarantine after COVID 19 test

South	Andhra Pradesh	RJA VTZ TIR VG A	Institutional Quarantine	-
			Home Quarantine	14 days
			Pax Obligation	-
			Airlines Obligation	-
			Airport/State obligation	-
South	Telangana	HYD	Institutional Quarantine	-
			Home Quarantine	07 days
			Pax Obligation	-
			Airlines Obligation	-
			Airport/State obligation	-
South	Karnataka	BLR HBX IXE IXG MY Q	Institutional Quarantine	7 days Passengers coming from Maharashtra, Gujarat, Tamil Nadu, Delhi, Rajasthan and Madhya Pradesh should be kept in institutional Quarantine.
			Home Quarantine	14 days Passengers coming from remaining states
			Pax Obligation	Passenger needs to have Seva Sindhu portal pass. Link : https://sevasindhu.karnataka.gov.in/Sevasindhu/English Passenger cannot travel without the pass. Passenger should fill self-declaration form provided by govt. of Karnataka at Departing/Origin station
			Airlines Obligation	Mandatory verification at origin that pax has E-pass & registered in SevaSindhu portal
			Airport/State obligation	<ul style="list-style-type: none"> All passengers should register on Seva-Sindhu portal for the State government to get a welcome pass to Karnataka. The asymptomatic passengers coming from states of Maharashtra, Gujarat, Delhi, Tamil Nadu, Madhya Pradesh & Rajasthan need to be in institutional quarantine at their own cost for a period of 7 days in designated hotels. They will be tested for Covid-19 from 5th to 7th day of their arrival. If found negative for Covid-19 they will be asked to do another 7 days

				<p>of home quarantine. The asymptomatic passengers from other states will be asked to spend 14 days in home quarantine</p> <p>Exceptions:</p> <ul style="list-style-type: none"> In special cases where business travelers are coming for urgent work (for example bidders coming to participate in auction of perishable / agricultural commodities etc.), they are permitted without the necessity of quarantine if they bring a negative result test report for Covid-19 from an ICMR approved laboratory. This certificate should not have been issued more than two days before the date of travel. However, in case they don't have such a certificate; they have to undergo a Covid-19 test & stay in paid institutional quarantine (Hotels identified by Govt.) till the test result comes out. After a negative test result, they will be allowed to finish their engagements & return. GOI has advised that all states/UTs shall allow inter State movement of medical professionals, nurses and para-medical staff, sanitation personnel and ambulances without any restriction (Para 10 (i) order no. 40-4/2020-DM-I(A), dated 17.05.2020). Therefore, inter-state movement of the professionals above with only home quarantine is allowed. Wherever members of Defense, Para-military, Railways, DRDO, ISRO, PSUs can stay in institutional quarantine for 14 days in a dedicated guest house or quarantine facility of the organization, they should be allowed to do so.
South	Kerala	CCJ	Institutional Quarantine	
		COK	Home Quarantine	14 days (Business travelers travelling for maximum 02 days are exempted)
		CN N TRV	Pax Obligation	<ul style="list-style-type: none"> Arrival pax need to carry e-pass after registering their details In state's CoViD Jagratha portal. Link below https://covid19jagratha.kerala.nic.in/home/addMedicalEmergencyPass On arrival, pax to show their e-pass to health department at airport and undergo home quarantine for 14 days. Passenger should fill self-declaration form provided by govt. of Kerala at departing/Origin station.

			Airlines Obligation	Mandatory verification at origin that pax has E-pass & registered in portal at Origin
			Airport/State obligation	
South	Tamil Nadu	CJB IXM MA A TCR TRZ	Institutional Quarantine	14 days (7 days institutional + 7 days home for passengers coming from Delhi, Gujarat & Maharashtra)
			Home Quarantine	14 days (Pax coming from remaining states)
			Pax Obligation	<ul style="list-style-type: none"> All pax travelling to Tamil Nadu need register on state website and apply for e-pass. Link https://tnepass.tnega.org/
			Airlines Obligation	<ul style="list-style-type: none"> Mandatory verification at origin that pax has E-pass & registered in portal at Origin. NIL
			Airport/State obligation	